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## Maximizing Outcomes for School-aged Children with Hearing Loss: Audiology and speech/language pathology partnership

Gail M. Whitelaw, PhD

Moderated by:  
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## Maximizing Outcomes for School-aged Children with Hearing Loss: Audiology and speech/language pathology partnership

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## Learning Outcomes

As a result of this course, participants will be able to:

- Describe how to communicate effectively with the audiologist to obtain relevant information.
- Describe how to communicate effectively with the audiologist in order to direct services and outcomes for the student/patient.
- Identify aspects of audiological care that can be directed for better outcomes (e.g. use of real ear measures).

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## Foundation and framework

- Today is about how to best have speech/language pathologists and audiologists work together for the best outcomes for school aged students with hearing loss
- Communication is the key
- Practical information is the intent

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continued

## Constantly learning more about children and hearing loss

- A “growth” industry
- Populations that are in schools
  - Epidemic of concussion/TBI
  - Children on the autism spectrum
  - Noise exposure that is recreational; musicians who are like “professionals” in terms of noise exposure in school
    - Monitoring/hearing protection, etc.

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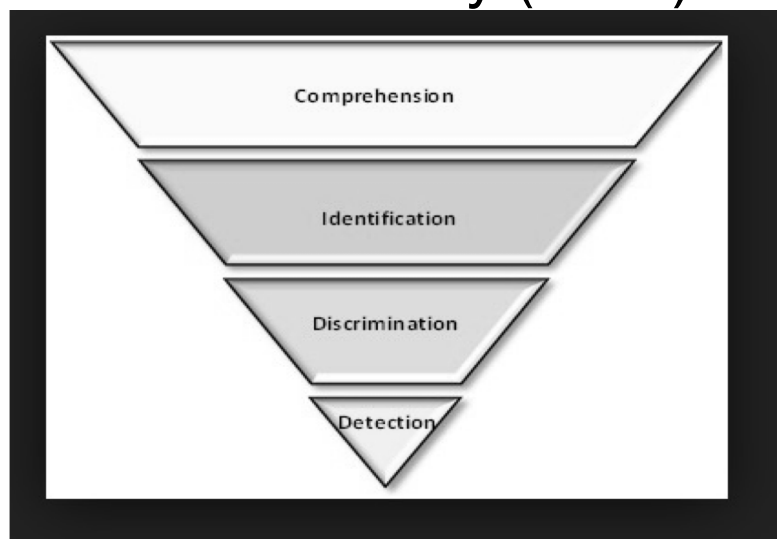
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## The foundation: What do we need?

- Complete audiologic results
  - Complete reliable audiogram and if that can't be obtained (e.g. age, attention, cognitive ability), a plan for additional information
  - Behavioral results are key but what other information can be obtained
  - Air and bone conduction, speech reception threshold, word recognition skills in quiet
  - Word recognition in noise (e.g. BKB-SIN test results)

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## Erber's Hierarchy (1992)



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### The foundation: What do we need?

- Aided information and results
  - Manufacturer of hearing aid, model (for kids, is it receiver in the ear (RITE)/receiver in the canal (RIC) OR behind the ear(BTE) with earmold)
  - What battery does the hearing aid/CI use?
  - More about this in a few minutes

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continued

The foundation: What do we need?

**Real ear measures (REM)**

- Need help in changing this for children as it should be a standard of care (approximately 30% of fittings overall)
- What is it?
  - Probe microphone placed in the ear canal next to the hearing aid
  - Match hearing aid output to targets or a prescription
  - Research indicates better speech understanding

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The foundation: What do we need?

**Real ear measures (REM)**

- Great YouTube video for you to check out later
  - <https://www.youtube.com/watch?v=cHR0Oa6l-wY>

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## The foundation: What do we need?

### Real ear measures (REM)

- Case study from last week
  - 12 year old with normal hearing through 2000Hz in both ears sloping to a moderate sensorineural hearing loss in the right ear and a moderate-severe sensorineural hearing loss in the left ear
  - Referred for “auditory processing assessment”
  - Did not like her hearing aids: Mid level BTE technology with earmolds

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## The foundation: What do we need?

### Real ear measures (REM)

- Case study from last week
  - Hearing loss identified at age 6
  - Fit with hearing aids at age 7
  - Wears hearing aids 6 hours a day or less
  - Real ear measures indicated considerable over amplification in the lower frequencies:  
Consistent with patient report
  - Changed hearing aid technology to a RIC; real ear measures met target
  - Early input was good; more natural

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## Other considerations

- How does child hear in “real world” situations: Authentic Assessment
  - Screening Inventory for Targeting Educational Risk (SIFTER); Preschool, School Aged, Secondary
    - <http://home.earthlink.net/~karenlanderson/sifter.htm>
- Listening demands: Hot topics right now are listening fatigue and anxiety
- Other things important in the child's life
  - Sports
  - Music
  - Other listening demands

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## Other considerations

- The classroom:
  - Study published by Outcomes of Children with Hearing loss group at Boys Town in 2018
  - Studied noise levels in 158 classrooms
    - 20 classrooms (12.7%) had unoccupied noise levels below the ANSI recommended guidelines (35 dbA)
    - Only 2 of the 83 classrooms with HVAC system on met the standards

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## Other considerations

- The classroom:
  - Children, by virtue of childhood, have greater difficulty listening in noise (developmental and peaks, depending on type of noise, at aged 12-16)
  - Sensorineural hearing loss results in a “widening” of critical bands, resulting in greater difficulty in listening in less than optimal environments
    - Impacts academic abilities, impacts speed of processing, and can impact auditory memory for students with hearing loss
- **REQUIRES ADVOCACY**

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## Why school may be “different”

- The “fallacy” of hearing loss
  - Back to detection again
  - Just because a student “seems” like they are hearing, doesn’t mean they are
  - Don’t ask a person with a hearing loss what they missed because they missed it
  - Are the terms “mild” “moderate”, etc. useful? Even hearing loss classified as “mild” can have a significant educational impact
    - Hearing loss is hearing loss

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## Technology

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## The times, they are a changin'

### Technology

- Speed of change is greater than when the hearing aid/cochlear implant, FM/DM “wears out”
- Newer technology may meet hearing/listening needs but have issues with compatibility/connectivity with technology
- Some is complex! Who’s responsible?
- Things will be changing in the next few months, too.

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continued



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continued

## Hearing aids

- Levels of technology
- Newer technology compatibility/connectivity
  - Bluetooth connectivity
  - Use with iPads, Chromebooks, etc.
  - Relatively easy but ask for **extra manual** for hearing aids (can be provided electronically)
  - Often not compatible with DM
- Rechargeable batteries
- Digital modulated (DM) receiver will be built into certain hearing aids this year

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continued

continued

## Receiver in the Canal (RIC)

- Most common style of hearing aid in use
- Older children and teens but use may be further expanding
- Natural sound
- May not be compatible with DM system

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continued

## Receiver in the Canal (RIC)



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continued

## Hearing aids

- Supplies:
  - Who provides them
  - What is needed
    - Batteries
    - Domes (part that seats receiver in the ear)
    - Wax guards
    - Cleaning tools

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## Unique aspects of school for kids with hearing loss

- Even the best fit hearing aids or the most incredible fitting of a CI cannot address all aspects of the classroom for a child with hearing loss.
- It does not help the case for CI kids to describe their hearing as “normal” with the CI
  - Implanted detection results **ONLY** reflect detection and no child with a CI has “normal hearing”
  - How this is interpreted in many school districts

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continued

## Cochlear implant processors



Nucleus<sup>®</sup> 7 Sound  
N7



Nucleus<sup>®</sup> Kanso  
Sound Processor

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continued

## Cochlear implants

- Programming and compatibility
- Binaural implant
- Bimodal: What processor and what hearing aid manufacturer
  - Accessories
  - Adaptor for DM

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continued

## Newer technology for signal-to-noise ratio enhancement

- No longer referred to as FM (Frequency modulated) by the largest manufacturer: Now called Digitally modulated (DM)
  - Clearer speech perception
  - Ease of use
  - May not be compatible with all newer hearing aid technology with a direct connect
    - May need to use a “streaming type” device

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continued

## Newer technology for signal-to-noise ratio enhancement

- Receivers (part that is used by the listener to “catch” or receive the sound)
  - Attach by a shoe
  - Direct fit into the hearing aid (Phonak aids only)
  - Available this year—receiver is a feature in the hearing aid that will be activated by the audiologist
  - Streaming type of device as some newer hearing aids are NOT compatible/connective to hearing aids directly
- Can check this on Phonak configurator:  
<https://www.phonakpro.com/com/en/support/product-support/wireless-accessories/roger-configurator.html>

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continued

## Newer technology for signal-to-noise ratio enhancement

- Transmitters:

Many options and more flexibility

The “mic” used by the teacher or speaker

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continued

## Newer technology for signal-to-noise ratio enhancement

Roger Select



Choose

Roger Table Mic II



Choose

Roger Touchscreen Mic



Choose

Roger Pen



Choose

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continued

## Oticon Amigo (still call this product FM)

- <https://www.oticon.com/solutions/for-children/amigo-fm>
- Integrated receiver R12G2



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## DM considerations

- In order for hearing loss to be considered, it must be educationally handicapping: e.g. the disability impacts academic access
- Not all children with hearing loss NEED DM and it is only ONE consideration in school placement, not the ONLY recommendation

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## DM considerations

- In order for hearing loss to be considered, it must  
Clinical audiologists make the recommendation...best way to recommend is a trial use of DM so that the “right” solution can be selected/provided (also, provide speech-in-noise information), etc.

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CONTINUED

## DM considerations

- “Authentic assessment”: District asks for a questionnaire, such as the Screening Instrument for Targeting Educational Risk (SIFTER), Children’s Auditory Processing Scale (CHAPs) prior to trial
  - Functional Listening Evaluation (FLE)

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## DM considerations

- Pre-post assessment using the Listening Inventory for Targeting Educational Risk-Revised (LIFE-R) : Anderson, Smaldino, & Spangler  
(<https://successforkidswithhearingloss.com/wp-content/uploads/2011/08/LIFE-R.pdf>)
- Helps to provide direction on need, choice of devices, etc.
- So, use SIFTER, CHAPs and LIFE-R

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## DM considerations

- Schools can “borrow” equipment to determine the best solutions and effectiveness
  - Some schools may have a stock of DM solutions
  - In Ohio, the district can borrow a system from Ohio Center for Autism and Low Incidence (OCALI) for up to 90 days
  - Purchase from manufacturer with opportunity to return

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## DM considerations

- If written into an IEP, this is a legally binding document
  - What if the child refuses to use the FM? Who “forces” them to wear it?
    - Involve the child in their own meetings early on (development of self-advocacy skills)
    - Partnership between everyone involved to address this
      - Can’t just defer to school and say “make him (her) wear it”
      - Kids who sabotage their systems
        - What is the value?

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## DM considerations

- The question of using “home” equipment at school
  - If equipment is needed, it is the district’s responsibility to provide
  - Using personal equipment has many issues. If a district were to agree to this, what are the liability issues? Get information in writing (this would be a VERY rare situation)
  - Using school equipment in other situations (e.g. sports, etc.)

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## Building a team for the student

- Input from all
  - Parents are experts on their own children and that is recognized and appreciated
  - Clinical audiologist and SLP may have worked with the child for years and can provide a unique perspective
  - Educational audiologist—understands the classroom and the technology
    - School placement needs all of this input
    - Where things go wrong: DEMANDING, ACUSING, BLAMING, listening to BAD information (e.g. the problem of “WiFi” giving FM interference—WRONG!)

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## Sharing information

- Assume the best
- The student is the focus
- Reasonable expectations: Parents not needed to be there to “monitor” school services...if a problem arises, it’s reasonable to hear about it
  - Need a visit to the clinical audiologist (new earmold, tubing, reprogramming to facilitate FM, etc.)

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## Sharing information

- Equipment will need to be repaired — expectations regarding that (timeframe, etc)
  - No child should be so dependent on FM that a few days will be an issue, but what's a backup plan?
  - Backup equipment in the district
  - Who sends the equipment back
  - A box shouldn't stand between the student and a working FM system 😊

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## The SLP/Audiology team

- Using technology to its best
  - Feedback regarding speech/language goals
  - Example of “s” and “sh” discrimination
    - How hearing aids are set: “Sound recover”
- Supporting each other's goals and developing common goals
- Communication and reaching out to each other

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## The SLP/Audiology team

- Provide in-service education/training that addresses the functions and use of technology and who is responsible for it
- People using the technology must be comfortable with it
- “changing that waxy dome”

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## The SLP/Audiology team

- Considerations for a successful school experience for a child with a hearing loss:
- Checking and troubleshooting equipment and who is responsible
- Where supplies (e.g. batteries, domes, wax guards) are kept
- Who is responsible for the supplies and how they are used (district, family, etc.)

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## Keys for success

- Involve the child! Even at a young age
  - How to empower children with hearing loss
  - “One and only”
  - Kids that are most successful are self confident about loss
  - Reinforce this “everywhere”: If technology is key, student must wear it all the time—not just in school

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## Keys for success

- Provide information (audiogram, etc.)
- Approach as a team
- Recognize that the school priority is to assure that the child is set for educational success (e.g. assume that the child has functioning hearing aids, batteries, etc.)
- Recognize that the district has responsibility to provide agreed upon services to the student and that this should be based on “evidence” yet open to be modified

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CONTINUED

## Putting the child in the center

- We are not the experts: Families are
- Not all families have same degree of internal motivation
  - Identify family priorities while trying not to judge
  - Partner with others (social work, psychology, early intervention)
  - Address needs: schedule, finance
  - How could a clinical/educational partnership support needs

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CONTINUED

## Basics at the beginning

- Who is the appropriate contact:
  - Most often, someone in special education at the school district
  - Sharing information with the decision maker (this is NOT the classroom teacher, school nurse, etc.)

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CONTINUED

## Directing families appropriately to the “decision makers”

- Quick read for review: Colker, C. (2018). Special Education Law in a Nutshell. St. Paul., MN: West Academic Publishing.
- A Guide to Parents Rights in Special Education: Special Education Procedural Safeguards Notice; Ohio Department of Education (published in 11 languages in addition to English)
- Begins with state “Child Find” and early identification services
- Part C of Individuals with Disabilities in Education Act (Individualized Family Service Plans) (age 3-5 years)

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CONTINUED

## Directing families appropriately to the “decision makers”

- Individuals with Disabilities in Education Act Part B
  - 13 different categories
  - Common in audiology/SLP
    - Hearing impairment/Deafness
    - Deaf-Blind
    - Multiple disabilities
    - Speech/language impaired
    - Other health impaired

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CONTINUED

## Directing families appropriately to the “decision makers”

- Individuals with Disabilities in Education Act Part B
  - The law is clear that being in one of these categories is not enough to qualify as having a “disability”
  - The child must NEED special education or related services
    - What does “need” mean?
    - Does hearing loss adversely impact the ability to participate in the academic program?

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CONTINUED

## Directing families appropriately to the “decision makers”

- How do we address this question?
  - Speech in noise testing
  - Verification and Validation (remember real ear measures and authentic assessment!)
  - Authentic Assessment
  - Breadth of recommendations (don't write outdated information about Digitally modulated system use; avoid outdated things like recommending tennis balls on chair and table legs; explain issues like the fact that preferential seating has minimal acoustic benefit)

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CONTINUED

### Directing families appropriately to the “decision makers”

- How do we address this question?
  - Explain that hearing loss is educationally handicapping
    - Not correlated to degree of hearing loss
    - Focus on the reality of hearing loss:
      - Fatiguing, can produce anxiety, address the fact that it can be socially/emotionally isolating, raise the fact that students with hearing loss are at least 3X more likely to be bullied than students who don't have hearing loss

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CONTINUED

### Directing families appropriately to the “decision makers”

- Section 504
  - Section 504 of the Rehabilitation Act of 1973
    - No individual shall be excluded from participation in a program or activity based on their disability if the activity receives Federal financial assistance
    - Not on an IEP; legally this says that the child does not need special education or related services even though they have a disability

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continued

## Directing families appropriately to the “decision makers”

- Influencing the decision makers
- Provide specific information about the impact of hearing loss, about the child’s specific technology, etc.
- Help family understand issues
- Recommendations of a parent advocate

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continued

## Resource for parents

- Educational Advocacy for Students Who Are Deaf or Hard of Hearing: The Hands and Voices Guidebook
  - [www.handsandvoices.org](http://www.handsandvoices.org)
  - 800-4220422

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## Putting the child in the center

- Our first job is to get information not give information
  - What does the family want for the child?
  - Stephen Covey's concept of beginning with the end in mind
- Asking positive questions/rephrasing
- Proactively define and manage expectations
  - Typical speech and language development requires consistent auditory input

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## Putting the child in the center

- Role is to influence change not make change
  - Provide resources
  - Lead the way
  - May not know about brain development
    - Reading and speaking to the child: The Three Million Word initiative
      - "Within every parent and caregiver lies the power to shape his or her child's learning capacities from day on"
      - <http://tmwcenter.uchicago.edu/>
  - Music (Research by Nina Kraus)

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## Putting the child in the center

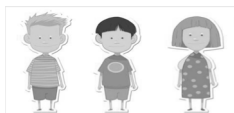
- Engaging in difficult conversations with parents, educators, and the child
- “Start with why” (Simon Sinek)
- Trust! (Families, each other)

Adapted from How to Be an Effective Influencer for Good

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## Developing family centered goals

- Framing abstract concepts with a concrete tool
  - “My world” at Ida Institute
    - Incredible resource for anyone with hearing loss, family members of anyone with hearing loss, professionals who work with people who are hearing impaired
    - FREE for anyone who wants to join!
    - International perspective
  - [http://idainstitute.com/tool\\_room/pediatric\\_audiology/](http://idainstitute.com/tool_room/pediatric_audiology/)



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continued

## The changing face of auditory issues in the classroom

Three of many issues: Vestibular, tinnitus, noise exposure

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continued

## Issues related to pediatric vestibular issues

- At least 40% of children with hearing loss are thought to have concomitant vestibular issues
- Growing knowledge of the vestibular system in children
- Parents and teachers who comment on kids being “clumsy”
- Impacts reading, physical education, etc.
- Postural control and vision

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CONTINUED

## Issues related to pediatric vestibular issues

- Current recommendations are that children with hearing loss should have ophthalmological assessment and vestibular screening
- Generalized population: 5-8% of children experience vertigo (Doetti and McCaslin, 2017)
- Major cause of balance issues in school aged kids is otitis media
- Screening with Vanderbilt Dizziness Handicap Inventory for Patient Caregivers OR Pediatric Vestibular Symptom Questionnaire

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CONTINUED

## Gracie's case

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CONTINUED

## Questions about tinnitus in children

- Incidence and prevalence not known
  - Not asked
  - 12% of the general pediatric population and up to 55% of children with hearing loss
  - Does not mean it's bothersome but should be investigated
    - Tinnitus may start in childhood
      - "My little friend"
    - Treating may address attention and concentration

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CONTINUED

## Educational impact of tinnitus

- Quiet is the "enemy" of the person with tinnitus
- Quiet reading may be distracting/student may have difficulty with concentration
- Need to ask/discuss with the student
- Hearing aids with a habituation device
- Tinnitus app

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continued

## Noise exposure and noise induced hearing loss in teens

- Growing number of teens with noise induced hearing loss
- Recommendation that in addition to current hearing screening frequencies, 6000 Hz be added to the standard screening in high school

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continued

## References

Erber, N. (1982). Auditory Training. Washington DC: Alexander Graham Bell Association for the Deaf & Hard-of-Hearing.

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