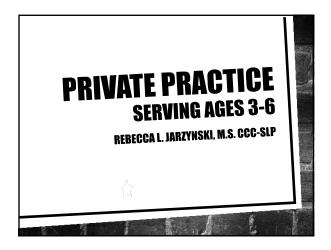
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- If you are viewing this course as a recorded course after the live webinar, you can use the scroll bar at the bottom of the player window to pause and navigate the course.
- This handout is for reference only. It may not include content identical to the PowerPoint. Any links included in the handout are current at the time of the live webinar, but are subject to change and may not be current at a later date

## continued

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## CHILD TALK SPEECH THERAPY, L.L.C.

- ✓ Small Private Practice (15 visits/week)
- ✓ Sole Owner & Practitioner
- √ Toddlers and Preschoolers
- ✓ Services provided in homes, daycares, office
- ✓ Private Pay & Insurance

## **OVERVIEW**

- ✓ Why Private Practice?
- ✓ Business Planning
- ✓ Marketing
- ✓ Documentation
- ✓ Billing and Coding
- ✓ HIPAA

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## WHY PRIVATE PRACTICE?

- QUALITY SERVICE DELIVERY
  - Caseload size
  - Frequency & duration of sessions
  - > Service delivery model

## WHY PRIVATE PRACTICE?

- RELATIONSHIPS
  - ➤ With motivated parents
- MARKET DEMAND
  - ➤ Insurance coverage of preschoolers
  - > Flexibility in service delivery



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WORK – LIFE BALANCE

- ➤ Productivity
- ➤ Flexibility

#### PERSONAL GROWTH

- ➤ Challenging
- ➤ Empowering

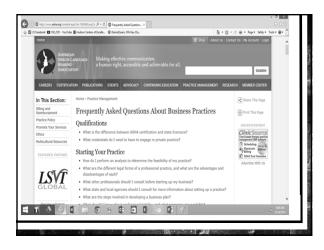
## **BUSINESS PLANNING**

A BUSINESS PLAN IS AN ESSENTIAL ROADMAP
FOR BUSINESS SUCCESS. THIS LIVING
DOCUMENT GENERALLY PROJECTS 3-5 YEARS
AHEAD AND OUTLINES THE ROUTE A COMPANY
INTENDS TO TAKE TO GROW REVENUES
http://www.sba.gov/writing-business-plan

**BUSINESS PLANNING** 







## **ADDITIONAL RESOURCES**

- ➤ Independent Clinician: www.IndependentClinician.com
- > Social Media
  - SLPs in Private Practice Facebook Page
  - ASHA Member Community
  - Linked-in



## **BUSINESS PLANNING**

- ✓ What goals do I have for my private practice?
- ✓ What will my private practice look like?
- ✓ Is this feasible?

## BUSINESS PLANNING: WHAT ARE MY GOALS?

- ✓ Supplemental income
- ✓ Meeting a market need
- ✓ Relationship-based, quality services

## BUSINESS PLANNING: WHAT WILL IT LOOK LIKE?

- ✓ Target population
- ✓ Location of services (home/daycare or office)



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## **BUSINESS PLANNING: IS THIS FEASIBLE?**

Market analysis:

- √ What services are available in your area?
- ✓ What needs exists?
- ✓ Do the needs that exist match your target population and skill set?

## **BUSINESS PLAN: IS THIS FEASIBLE?**

START UP COSTS

- Professional liability insurance
- Registering your business with your state
- Marketing & communication
  - Website Go Daddy
  - E-mail Go Daddy
  - Fax Sfax

## **BUSINESS PLAN: IS TH FEASIBLE?**

START-UP COSTS:

- Assessment tools
  - Informal assessment
  - Language, articulation
- Therapy Materials
  - Toys
  - iPad
- Laptop, printer

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# RATE CONSIDERATIONS:

- ✓ Target income
- √ Target caseload
- ✓ On-going costs
  - Supplies
  - Mileage/Drive time and/or Office
  - Paperwork & admin time
  - Cancellations, vacations
  - Health Insurance

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### CONSIDER:

✓ Medicare Fee Schedule

http://www.asha.org/practice/reimbursement/medicare/feeschedule/

### **RATE**

#### CONSIDERING:

- √ Target caseload
  - Frequency & duration of visits
- ✓ Expenses
- ✓ Rate

#### TRY OUT A RATE

√ Modify variables as needed to meet target income

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## IS THIS FEASIBLE?

- ✓ TARGET POPULATION
- ✓ MARKET NEED
- ✓ TARGET CASELOAD
- ✓ RATE AND COSTS

## BUSINESS PLANNING – PUTTING IT IN MOTION

- ✓ Business structure
  - Consult accountant/lawyer
- √ Register business with the state
- ✓ Research need for occupational license in city/county
- ✓ Obtain liability insurance
- ✓ Set up a plan for taxes

**MARKETING & NETWORKING** 

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## **MARKETING AND NETWORKING**

#### Tools:

- ✓ Website GoDaddy.com
- √ E-mail GoDaddy.com
- ✓ Business Cards
- √ Facebook page
- ✓ Linked-In
- ✓ Fax Sfaxme.com

## MARKETING AND NETWORKING

- ✓ Professional colleagues
- ✓ Physicians
- ✓ Parents

## **PROFESSIONAL COLLEAG**

- ✓ Speech- language pathologis
  - > Schools
    - ✓ Public
    - ✓ Private
  - ➤ Outpatient clinics
  - > Acute care hospitals
  - University clinics
  - ➤ Private Practice

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## **PROFESSIONAL COLLEAGUES**

- ✓ Occupational and Physical Therapists
- ✓ Specialists
  - ➤ Autism services providers

## **PHYSICIANS**

- ✓ Pediatricians
  - > Direct mail
  - > Fax
  - ➤ Meetings
  - ➤ High Quality care
    - Documentation!

### **PARENTS**

- ✓ Daycares offer free screenings
- √ Moms' groups offer free talks
- ✓ Blog
- ✓ Write for a local publication age expectations
- ✓ Leave business cards at places moms will be
- ✓ Provide high quality services; develop relationships



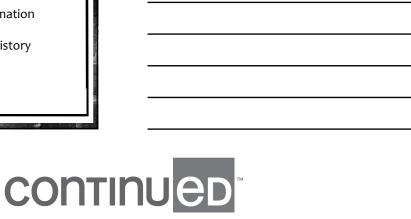
## **DOCUMENTATION**

- ✓ Service Delivery Documentation
  - Prior to evaluation
  - Treatment documentation
- ✓ Business Documentation

## **PRIOR TO EVALUATION:**

Prior to evaluation:

- Intake form
  - ☐ Name, DOB, Diagnosis
  - ☐ Parents & contact information
  - ☐ Presenting concern
  - ☐ Medical & educational history
  - ☐ Allergies & medication



COMPARATION OF THE PROPERTY OF					
	LICINITIALINTAKE FORM		_		
CHLD NAME: CHLD DIAGNOSIS:	CHILD DATE OF BIRTH: CHILD KNOWN ALLERGIES:				
CHLD PHYSICIAN NAME:	PARENT E-MAIL ADDRESS(ES):				
PARENT(S) NAME(S):	PARENT MAILING ADDRESS[ES]:		_		
PARENT PHONE NUMBER(S):	ADDITIONAL CONTACT INFORMATION (OPTIONAL):				
HOME: CELL:					
WORK:			_		
Would you like your insurance billed for speech/language therapy Yes/No	f YES, complete the below insurance information; If NO, skip to next page.				
INSURANCE IN	FORMATION INSURANCE 2 (IF APPLICABLE)	1			
INSURANCE COMPANY NAME:	INSURANCE COMPANY NAME:		_		
POLICY NUMBER:	INSURANCE BENEFITS PHONE NUMBER: POLICY NUMBER:				
	POLICY HOLDER AND/OR GROUP ID				
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## **PRIOR TO EVALUATION:**

- If billing insurance....
  - ➤ Physician's orders\*
  - > Insurance information form
  - Consent to bill insurance and receive payment
  - ➤ Notice of Privacy Practices\*
  - ➤ Release of Information Form\*



INDIVIDUALS SHALL ADEQUATELY MAINTAIN AND APPROPRIATELY SECURE RECORDS OF PROFESSIONAL SERVICES RENDERED, RESEARCH AND SCHOLARLY ACTIVITIES CONDUCTED, AND PRODUCTS DISPENSED, AND THEY SHALL ALLOW ACCESS TO THESE RECORDS ONLY WHEN AUTHORIZED OR WHEN REQUIRED BY LAW

ASHA CODE OF ETHICS: PRINCIPE 1, RULE (HTTP://WWW.ASHA.ORG/CODE-OF-ETHICS)

TREATMENT DOCUMENTATION



"

## TREATMENT DOCUMENTATION: WHY?

- ✓ Professional responsibility
- ✓ Insurance
- ✓ Communication with physicians
- ✓ Protection from claims of malpractice

## TREATMENT DOCUMENTATION

### **Evaluation Report**

- ✓ Identifying Information
- √ Background information
- ✓ Evaluation Results Baseline
- ✓ Assessment
  - > Prognosis
- **√** Plan
- √ Signatures

## TREATMENT DOCUMENTATION

Treatment Plan of Care

- Identifying Information
- Goals and objectives
- Progress made
- Plan
- Signatures

Updated every 3-6 months Signed by physician



## TREATMENT DOCUMENTATION

- ✓ Daily Progress Notes
  - Name & Date
  - SOAP note format
- √ Home programming

## **BUSINESS DOCUMENTATION**

- ✓ Invoices
  - Word ➪ PDF
- ✓ Revenue
  - Excel
- ✓ Expenses

**INSURANCE, CODING & BILLING** 



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## **CODING & BILLING RESOURCES**

ASHA: Billing and Reimbursement http://www.asha.org/practice/reimbursement

ASHA Coding, Reimbursement & Advocacy Modules – http://www.asha.org/Practice/reimburseme

### **CODING & BILLING RESOURCES**

ASHA On Demand Webinar 2014 Coding and Documentation Update for SLPs with Nancy Swigert & Dee Adams Nikjeh.

#### Social Media

nt/modules/

- ✓ ASHA Community
- ✓ SLPs in Private Practice Facebook Page
- ✓ Linked-in Private Practice Groups

## **CODING & BILLING RESOURCES**

The Small Patient
Practice: A Beginner's
Guide to Starting a
Pediatric PT, OT, or SLP
Solo Practice



Jeanine Gregoire Colburn



## THE BIG DECISION

Insurance or no insurance?

### The pros:

- ✓ Accessibility to services
- ✓ Increased caseload

## THE BIG DECISION

#### The cons:

- ✓ Learning curve
  - Contracting
  - Billing
- ✓ Time to contract (3-9 months)
- ✓ Increased nonproductive time
- ✓ Reimbursement
- ✓ NPI number required- CMS

## **MIDDLE GROUND....**

- ✓ Start with private pay
- ✓ Add insurances as needed by families
- ✓ Provide families with a "superbill"



A SUPERBILL IS A TIME
EFFICIENT FORM TO DOCUMENT
SERVICES, FEES, CODES, AND
OTHER INFORMATION REQUIRED
BY HEALTH PLANS.

HTTP://WWW.ASHA.ORG/PRACTICE/REIMBURSEMENT/PRIVATE-PLANS/PHP\_FAQS\_SLP/#3

### **SUPERBILL**

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ICD -9 (ICD -10) Codes

✓ Describe the problem or the reason for our procedure

315.35 Childhood onset fluency disorder

#### **CPT Codes**

✓ Describe the treatment that was performed
92507- Treatment of speech, language, voice,
communication, and/or auditory processing
disorder, individual

## **BILLING AND CODING**

- ✓ Report both ICD-9 (10) and CPT codes on every bill
- ✓ 1500 form
- ✓ ICD-9 (ICD-10) and CPT codes must make sense together



## **ICD-9/ICD-10**

✓ASHA:

http://www.asha.org/practice/reimbursement/coding/SLPCodes.htm

- ✓ICD -10 begins Oct 1, 2015
- ✓ICD-10 mapping tool (ASHA)

## ICD-9/ICD-10

✓ Code to the highest level of specificity

315.3 Developmental speech or language disorder
315.31 Expressive language disorder
Developmental aphasia
Word deafness
Excludes: Acquired ophasia (784.3)
Elective mutism (309.83, 313.0, 313.23)
315.32 Mixed receptive-expressive language disorder
Central auditory processing disorder
Excludes: acquired auditory processing disorder (388.
315.34 Speech and language developmental delay due to hearing
315.35 Childhood onset fluency disorder

## **ICD 9/ICD 10**

Primary vs. Secondary Diagnosis

- ✓ List the condition that is responsible for the visit first
- ✓ List other conditions second



## **ICD-9/ICD-10 CODES**

- ✓ 300 & 700 codes
- ✓ ASHA resources
  - > ASHA communities
  - > reimbursement@asha.org

## **CPT CODES**

- ✓ What we do with a client
  - 92507 Tx of speech/lang/voice/comm/aud processing
  - 92526 Tx of swallowing dysfunction/oral function
  - 92630 Auditory rehabilitation; prelingual hearing loss

## **CPT CODES**

- √ Must make sense with ICD 9 (ICD 10) code
- ✓ ASHA Model Superbill
- ✓ Medicare CPT Coding Rules for SLPs: http://www.asha.org/Practice/reimbursement/medicare/SLP\_coding\_rules/
- √ New evaluation codes <a href="http://www.asha.org/practice/reimbursement/coding/new\_codes\_slp.htm">http://www.asha.org/practice/reimbursement/coding/new\_codes\_slp.htm</a>
- ✓ Majority of the codes are untimed
- ✓ Rules for using the codes (CCI Edits) www.asha.org/practice/reimbursement/coding/CCI\_edits\_SLP.htm



HIPAA	
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HIPAA  Health Insurance Portability and Accountability Act	
HIDDA, DECOUDEE	
HIPPA: RESOURCES  ASHA Webinar: HIPAA: Protect Your Clients and Yourself. Jonathan Tomes ASHA Website: http://www.asha.org/practice/reimbursement/ hipaa/default/	



## **HIPAA**

- ✓ Covered entities required to comply with HIPAA
- ✓ Covered entities are those who conduct certain electronic transactions
- ✓ Covered entities who don't comply are subject to various fees and penalties

## **HIPAA**

- ✓ Notice of Privacy Practices
- ✓ Informed Consent/Release of Information
- ✓ Risk Analysis

## **HIPAA**

- ✓ Notice of Privacy Practices
  - Clear explanation of patient's privacy rights and your privacy practices
  - ➤ Should be posted on website
  - ➤ Parent must be given copy
  - ➤ Parent signature must be kept on file

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Sample NOPP:	
http://www.asha.org/News/2013/Notice-of-	
Privacy-Practices/	
	<u> </u>
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НІРАА	
✓ Release of Information Form	
➤ Who information is being	
released to <ul><li>➤ Purpose of release</li></ul>	
Dates for which release is valid	<u> </u>
<ul><li>Right to revoke authorization</li><li>Signatures</li></ul>	
> Signatures	
	П
HIPAA	
Documented Risk Analysis: Analysis of the	
risk of a breach occurring and plan for	
preventing or mitigating a breach	
<b>Breach:</b> "Something bad happens with	
information obtained by someone who shouldn't have the information"	
(Tomes/ASHA 2013-2014)	



## **HIPAA**

#### **Documented Risk Analysis**

Go through your systems for documentation and communication. Determine:

- Where a breach is possible
- Likelihood of breach happening
  - ➤ Likelihood of breach causing harm

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Written Risk Analysis

- √ Take reasonable and appropriate security measures, considering the risks
- ✓ Document the risk analysis and the measures
- ✓ Plan for 'proper handling' of a breach

## **REFERENCES & RESOURCES**

American Speech-Language-Hearing Association (2014). 2014 Coding and Documentation Update for SLPs, with Nancy Swigert & Dee Adams Nikjeh [On Demand Webinar]. Retrieved from: www.asha.org

ASHA Coding Resources: http://www.asha.org/practice/reimbursement/coding/SLPCodes.htm http://www.asha.org/practice/reimbursement/coding/new\_codes\_slp.htm http://www.asha.org/Practice/reimbursement/medicare/SLP\_coding\_rules/

http://www.asha.org/practice/reimbursement/

ASHA's Health Insurance Portability and Accountability Act Site:

http://www.asha.org/practice/reimbursement/hipaa/default/



## **REFERENCES & RESOURCES**

ASHA: Frequently Asked Questions about Business Planning:

Colburn, Jeanine G. (2011). The Small Patient Practice: A Beginner's Guide to Starting a Pediatric PT, OT or SLP Solo Practice, including Medical Documentation, Billing and Coding. Three Leaf Press. Colorado Springs, CO.

CCI Edits: www.asha.org/practice/reimbursement/coding/CCI\_edits\_SLP.htm

Hasselkus, A. & Romanow, K. (2009). The Bottom Line: Privacy Act Basics for Private Practitioners <a href="http://www.asha.org/Publications/leader/2009/090901/090901bl/">http://www.asha.org/Publications/leader/2009/090901/090901bl/</a>

 $NPI numbers: \underline{http://www.cms.gov/Regulations-and-Guidance/HIPAA-Administrative\_Simplification/NationalProvIdentStand/index.html?redirect=/NationalProvI$ 

Medicare Fee Schedule: http://www.asha.org/practice/reimbursement/medicare/feeschedule/

## **REFERENCES & RESOURCES**

ICD-9: http://www.asha.org/practice/reimbursement/coding/icd9SLP.htm

ICD-9 to 10 mapping: <a href="http://www.asha.org/icdmapping.aspx">http://www.asha.org/icdmapping.aspx</a>

 $Independent\ Clinician:\ Guide\ to\ Private\ Practice:\ www.independent\ clinician.com$ 

Sample Notice of Privacy Practices: http://www.asha.org/News/2013/Notice-of-Privacy-Practices/

Small business Planning: http://www.sba.gov/writing-business-plan

Allied Health Media

SpeechPathology.com

2014 Nancy McKinley Lecture Series: Innovations for Ages 3-6

http://www.speechpathology.com/general/2014-nancy-mckinley-lecture-series

Mon 10/6 Read with Me! Engaging Parents as Partners in

Early Literacy Development Shari Robertson, Ph.D., CCC-SLP

Tues 10/7 Private Practice Serving Ages 3-6

Rebecca Jarzynski, M.S., CCC-SLP

Wed 10/7 Developing Phonological Awareness in Preschool

Children: Why and How Froma Roth, Ph.D., CCC-SLP

Thur 10/7 Play-based Activities for Phonological Development

Rae Cuda, M.A., CCC-SLP & Sarah Willard, M.S., CCC-SLP

Fri 10/7 Mobile Device (iPad®) Applications to Support Ages 3-6
Angela Sterling-Orth, M.S., CCC-SLP

